



What to do if a Precautionary Boil Water Notice is Issued

If the City is impacted by a hurricane, tropical storm or unforeseen emergency and our water system loses power and water pressure, the Department of Public Utilities will issue a Precautionary Boil Water Notice (PBWN). During a PBWN water for consumption* can be disinfected by any one of the below methods. Once treated, make sure to store water in food grade containers for later use.

- Bring the water to a boil and let it boil for one minute. Let it cool before using.
- If you cannot boil the water, you can add common unscented household bleach (5-6% active ingredients) to clear tap water using the following steps:
 1. Add 8 drops (~1/8 teaspoon) of bleach to one gallon of clear tap water
 2. Shake thoroughly to mix
 3. Let stand for 30 minutes before drinking
- If the water is cloudy, double the bleach:
 1. Add 16 drops (~1/4 teaspoon) of bleach to one gallon cloudy tap water
 2. Shake thoroughly to mix
 3. Let stand for 30 minutes before drinking, there should be a slight chlorine odor.
- You can also buy commercial bottled water for consumption and food preparation.

*Consumption includes drinking, brushing teeth, washing fruits and vegetables, and homemade ice.

Untreated tap water may be used for showering, baths, shaving and washing, so long as care is taken not to swallow or allow water in eyes or nose or mouth. Children and disabled individuals should have their bath supervised to ensure water is not ingested. The time spent bathing should be minimized. Though the risk of illness is minimal, individuals who have recent surgical wounds, are immunosuppressed, or have a chronic illness may want to consider using bottled or boiled water for cleansing until the notice is lifted.

Businesses and non-residential sites should post notices at or disable fountains and ice machines during a PBWN. If you provide water to visitors or employees, use commercially produced bottled water for drinking or beverage preparation (coffee). Food service operations have additional requirements from their regulatory agencies.

After the water system is repaired, and pressure is restored in the pipes to your home or business, the PBWN will remain in effect while bacteria tests are conducted to assure the safety of the water. The notice will be lifted (rescinded) only after tests prove the water is safe to drink. This may take several days. It may be lifted in sections as those pipes are cleared and the water deemed safe to drink. Listen for information on PBWN's on the radio or television.

The employees of the City of Hollywood take great care in assuring that your water is safe to drink. We appreciate your cooperation with any PBWN to protect public health.

Please call the Water Quality Division: 954.967.4230, option 2, if you have any questions or concerns.